ADDENDUM #2

Question and Answer

Coquitlam Public Library

IT Infrastructure Equipment and Installation Services

RFP #2021-03

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Contact

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This addendum shall revise or clarify Coquitlam Public Library's Request for Proposal: IT Infrastructure Equipment and Installation Services. This addendum shall form part of the contract documents and is to be read, interpreted and coordinated with all other parts. The following information is provided to answer questions raised by Proponents for the above-named project, to the extent referenced and shall become a part thereof.

Question with Responses:

Q1)   Do you have perpetual licensing and if so, is it SA attached?

A) *No, we do not have software assurance. As per 5.1.6. Applicable Software and Maintenance Licensing, proponents must quote on new licenses*

Q2)   What is the use case for HCI, and is a cluster solution required; if so how many locations?

A) *The Library has determined that HCI is a suitable alternative to traditional equipment, and depending on configuration may offer increased redundancy, capacity and expansion ability. The proponent must ensure their proposed configuration meets the requirements in 5.1 Infrastructure Requirements.*

Q3)   In regards to "20 TB internal storage configured as RAID5 or equivalent," does the 20TB Capacity refer to raw, usable or effective capacity?

A) *In 5.1.1. Physical Server Hardware, the Library meant useable capacity in reference to the 20 TB internal storage.*

Q4)   Section 8 refers to VMware. Does the Solution proposed by us required to be a VMware Solution? Are alternatives to VMWare acceptable, assuming all goals of the project are met?

A) *In 5.1.8. Virtual Server Installation and Configuration, the Library described VMware as a virtual server solution. However, alternatives to VMware would be acceptable assuming all goals of the project are met.*

Q5)   Are upgrades to the Exchange/SQL/Server OS required to do as part of this project?

A) *Yes, upgrades to the Exchange/SQL/Server OS are required as per 5.1.9 Windows Operating System Installation and Configuration and 5.1.11. Migration of Existing Services and Data.*

Q6)   Are licences for the software (Exchange/SQL/Server) to be supplied from us?

A) *As per 5.1.6 Applicable Software and Maintenance Licensing, the proponent will "purchase the latest version of the software required by their proposal that is currently available." The Library meant this to include all licenses for Exchange/SQL/Server software.*

Q7)   Previously the migration of various applications on standalone physical devices were in scope to be migrated to the virtual server.   Is a P2V (physical to virtual) conversion or application migration for these standalone systems to be considered as part of this RFP?

A) *Non-VMWare servers were never in-scope for this project. Please refer to 5.1.11. Migration of existing services and data, "Existing non-VMWare servers are out of scope and will be migrated by CPL Computer Services Technicians."*